Eshwa Elshingeety

IT Services — Package Pricing

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Clear packages. Honest terms.

Every package is shaped around your team. Prices below are illustrative per-user monthly rates, not a binding quote — final scope, pricing and VAT treatment are confirmed in writing before any agreement.

01 / YOUR IT PARTNER

Essentials

£25 / user / month

A dependable foundation for your day-to-day.

- Remote IT helpdesk
- Device health monitoring
- Microsoft 365 guidance
- Monthly health summary

FOR GROWING TEAMS

02 / YOUR IT PARTNER

Business

£45 / user / month

Proactive protection for a growing team.

- Everything in Essentials
- Endpoint security
- Cloud backup management
- Priority support
- Quarterly IT review

03 / YOUR IT PARTNER

Complete

£65 / user / month

A strategic IT partner, not just a helpdesk.

- Everything in Business
- Cybersecurity planning
- Network management
- Business continuity review
- Dedicated IT roadmap

Optional add-on: Additional cloud backup

Illustrative add-on: £5 / user / month, configured to your accounts and documented for you.

Service terms

- Prices are illustrative per-user monthly rates and are not a binding quote. Final scope, pricing and VAT treatment are confirmed in writing before any agreement.
- Support is delivered remotely during business hours (Monday–Friday, 8am–6pm). On-site visits are arranged separately where needed.
- There is no long-term lock-in: agreements roll monthly with 30 days' notice to change or cancel.
- Response priorities: Business and Complete packages include priority handling for urgent issues.
- Your data stays yours. Backup and security services are configured to your accounts and documented for you.

This document is illustrative and does not constitute a binding offer.